



Sunbuster Caravans Pty Ltd T/A  
**Sunbuster Caravans**  
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## CLIENT INFORMATION FORM

Please complete all sections and read the Terms and Conditions of Trade overleaf or attached.

Client's Details: <input type="radio"/> Individual <input type="radio"/> Sole Trader <input type="radio"/> Trust <input type="radio"/> Partnership <input type="radio"/> Company <input type="radio"/> Other:		
Full or Legal Name:		
Physical Address:	State:	Postcode:
Billing Address:	State:	Postcode:
Email Address:		
Phone No:	Fax No:	Mobile No:
Personal Details: <i>(please complete if you are an Individual)</i>		
D.O.B.:	Driver's Licence No:	
Business Details: <i>(please complete if you are a Sole Trader, Trust, Partnership, Company or Other – as specified)</i>		
Trading Name:		
ABN:	ACN:	Date Established <i>(current owners)</i> :
Contact Person:	Phone No.:	
Nature of Business:		
Directors / Owners / Trustee: <i>(if more than two, please attach a separate sheet)</i>		
(1) Full Name:		D.O.B.:
Private Address:	State:	Postcode:
Driver's Licence No:	Phone No:	Mobile No:
(2) Full Name:		D.O.B.:
Private Address:	State:	Postcode:
Driver's Licence No:	Phone No:	Mobile No:

I certify that the above information is true and correct and that I accept the supply of credit by the Seller *(if applicable)*. I have read and understand the TERMS AND CONDITIONS OF TRADE (overleaf or attached) of Sunbuster Caravans Pty Ltd T/A Sunbuster Caravans which form part of, and are intended to be read in conjunction with this Client Information Form and agree to be bound by these conditions. I authorise the use of my personal information as detailed in the Privacy Act clause therein.

SIGNED (CLIENT): \_\_\_\_\_ SIGNED (SELLER): \_\_\_\_\_  
 Name: \_\_\_\_\_ Name: \_\_\_\_\_  
 Position: \_\_\_\_\_ Position: \_\_\_\_\_  
 Date: \_\_\_\_\_ Date: \_\_\_\_\_

OFFICE USE ONLY		
Account / Ref. No.	DATA INPUTTED	DATE
		/ /

## Sunbuster Caravans – Terms & Conditions of Trade

1.	Definitions	or not). ("Client Error"). The Client must pay for all Goods it orders from the Seller notwithstanding that such Goods suffer from a Client Error and notwithstanding that the Client has not taken or refuses to take delivery of such Goods. The Seller is entitled to, at its absolute discretion to waive its right under this sub-clause in relation to Client Errors.	(b) the Seller is only responsible for components that are replaced by the Seller and does not at all stage accept any liability in respect of previous goods and/or services supplied by any other third party that subsequently fail and found to be the source of the failure;
1.1	"Client" means the person/s, entities or any person acting on behalf of and with the authority of the Client requesting the Seller to provide the Services as specified in any proposal, quotation, order, invoice, or other documentation, and: (a) if there is more than one Client, is a reference to each Client jointly and severally; and (b) if the Client is a partnership, it shall bind each partner jointly and severally; and (c) if the Client is on behalf of or part of, a Trust, shall be bound in its own capacity as a trustee; and (d) includes the Client's executors, administrators, successors, and permitted assigns.	6.1	(c) whilst fabric manufacturers make every effort to match dye lots, colours or shade may vary between batches of product and/or between sales samples and actual product supplied;
1.2	"Confidential Information" means information of a confidential nature whether oral, written or in electronic form including, but not limited to, this Contract, either party's intellectual property, operational information, know-how, trade secrets, financial and commercial affairs, contracts, client information (including but not limited to, "Personal Information" such as: name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) and pricing details.	7.1	(d) fabric manufacturers cannot guarantee to produce perfectly uniform patterned product, therefore there is no guarantee that patterned product will match perfectly when installed;
1.3	"Contract" means the terms and conditions contained herein, together with any quotation, order, invoice or other document or amendments expressed to be supplemental to this Contract.	7.2	(e) corrugation in the seam and web area can occur along side seams, around the stitching and in the middle of the web when the fabric is rolled up which causes tension by the system and sagging of the winding shaft and/or the projection profile. Corrugations can also occur if water is allowed to collect and cause the fabric to distend;
1.4	"Cookies" means small files which are stored on a user's computer. They are designed to hold a modest amount of data (including Personal Information) specific to a particular client and website and can be accessed either by the web server or the client's computer. If the Client does not wish to allow Cookies to operate in the background when using the Seller's website, then the Client shall have the right to enable / disable the Cookies first by selecting the option to enable / disable provided on the website, prior to making enquiries via the website.	7.3	(f) external fabrics are impregnated with a water-repellent finish and if the Goods are maintained correctly and pitched at an angle of at least 15 degrees, the Goods will remain impermeable to water during short, light showers. It is recommended that where there are adverse weather conditions that the awning be kept closed or rolled up to prevent damage. If the fabric becomes wet, the awning must be extended and dried to prevent mould stains;
1.5	"Goods" means all Goods (including but not limited to, new or used caravans, recreational vehicle ("RV"), electric scooters, whether they travel on roadways or not (including any accessories), parts or components for repairs, canvas and/or material fabrics etc) or Services as described in any documentation supplied by the Seller to the Client at the Client's request from time to time (where the context so permits the terms "Goods" or "Services" shall be interchangeable for the other).	7.4	(g) in most cases the fabric is kept under tension almost permanently by an active spring system. The seams and stitching have a re-enforcing effect that can withstand high loads. Where the fabric is rolled up, the seams and stitching are positioned on top of each other, which in turn increases the pressure and tension even more which may cause the fabric to stretch and the side hems to droop slightly when the shade awning is being extended; and
1.6	"GST" means Goods and Services Tax as defined within the 'A New Tax System (Goods and Services Tax) Act 1999' ("Ch").	7.5	(h) Goods supplied may exhibit variations in shade, colour, texture, surface, finish, which: (i) may fade or change colour over time; (ii) expand, contract or distort as a result of exposure to heat, cold, weather; (iii) mark or stain if exposed to certain substances; and (iv) be damaged or disfigured by impact or scratching.
1.7	"Price" means the Price payable (plus any GST where applicable) for the Goods as agreed between the Seller and the Client in accordance with clause 7 below.	7.6	While every effort will be taken by the Seller to match colour and shade of the Goods to any previous such variations the Seller shall not be liable for any loss, damage or costs, howsoever arising resulting from any variation in colour and shading between batches of the Goods or sale samples and the final Goods supplied.
1.8	"Seller" means Sunbuster Caravans Pty Ltd T/A Sunbuster Caravans, its successors and assigns, or any person acting on behalf of and with the authority of Sunbuster Caravans Pty Ltd T/A Sunbuster Caravans.	7.7	Compliance with Laws The Client and the Seller shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable to the Goods and/or Services.
1.9	"Trial Vehicle" means any new or used vehicle (including, caravans or RV plus any accessories thereto) supplied on a trial basis by the Seller to the Client for the purposes of overnight use only. While the Trial Vehicle is in the Client's possession, the Client agrees to indemnify the Seller in the event of any loss or damage as is stated on the Vehicle Trial form.	7.8	The Client shall comply with applicable safety and industry standards. The Client acknowledges and agrees that where the Client fails to adhere to any care and maintenance advice relating to the Goods are not followed, then the Client shall not hold the Seller liable for any losses or damaged caused by any failure of the Goods.
2.	Acceptance	7.9	Title The Seller and the Client agree that ownership of the Goods shall not pass until: (a) the Client has paid the Seller all amounts owing to the Seller; and (b) the Client has met all of its other obligations to the Seller. Receipt by the Seller of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised. It is further agreed that, until ownership of the Goods passes to the Client in accordance with clause 11.1:
2.1	The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts Delivery of the Goods.	7.10	(a) the Client is only a bailee of the Goods and must return the Goods to the Seller on request;
2.2	In the event of any inconsistency between the terms and conditions of this Contract, and any other prior document or schedule that the parties have entered into, the terms of this Contract shall prevail.	7.11	(b) the Client holds the benefit of the Client's insurance of the Goods on trust for the Seller and must pay to the Seller the proceeds of any insurance in the event of the Goods being lost, damaged or destroyed;
2.3	Any amendment to the terms and conditions contained in this Contract may only be amended in writing by the consent of both parties.	7.12	(c) the Client must not sell, dispose, or otherwise part with possession of the Goods other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Goods then the Client must hold the proceeds of any such act on trust for the Seller and must pay or deliver the proceeds to the Seller on demand;
2.4	The Client acknowledges and accepts that: (a) the supply of Goods on credit shall not take effect until the Client has completed a credit application with the Seller and it has been approved with a credit limit established for the account; (b) in the event that the supply of Goods requested exceeds the Client's credit limit and/or the account exceeds the payment terms, the Seller reserves the right to refuse Delivery; (c) the supply of Goods for accepted orders may be subject to availability and, for any reason, Goods are not or cease to be available, the Seller reserves the right to vary the Price with alternative Goods, subject to prior confirmation and agreement of both parties, as per clause 7.2.	7.13	(d) the Client shall not convert or process the Goods or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of the Seller and must sell, dispose of or return the resulting product to the Seller as it so directs;
2.5	Any advice, recommendation, information, assistance, or service provided by the Seller in relation to Goods or Services supplied is given in good faith to the Client, or the Client's agent and is based on the Seller's own knowledge and experience and shall be accepted without liability on the part of the Seller. Where such advice or recommendations are not acted upon then the Seller shall require the Client or their agent to authorise commencement of the Services in writing. The Seller shall not be liable in any way whatsoever for any damages or losses that occur after any subsequent commencement of the Services.	7.14	(e) the Client irrevocably authorises the Seller to enter any premises where the Seller believes the Goods are kept and recover possession of the Goods;
2.6	If the Goods provided by the Seller are the subject of an insurance claim that the Client has made, then the Client shall be responsible for the payment of any monies payable to the insurance company and agrees to honour their obligation for payment for such transactions invoiced by the Seller and shall ensure payment is made by the due date irrespective of whether the insurance claim is successful.	7.15	(f) the Seller may recover possession of any Goods in transit whether or not Delivery has occurred;
2.7	Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 14 of the Electronic Transactions (Queensland) Act 2001 or any other applicable provisions of that Act or any Regulations referred to in that Act.	7.16	(g) the Client shall not charge or grant an encumbrance over the Goods nor grant nor otherwise give away any interest in the Goods while they remain the property of the Seller;
3.	Finance	7.17	(h) the Seller may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Client.
3.1	If this Contract is conditional upon the Client obtaining capital funding from a financial institution then they shall provide the Seller with written confirmation of the loan approval within five (5) working days of the date of signing this Contract.	7.18	Personal Property Securities Act 2009 ("PPSA") In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA. Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement and give rise to a Purchase Money Security Interest ("PMSI") for the purposes of the PPSA in favour of the Seller over the Goods/Vehicle (including but not limited to consignment Goods/Vehicle) supplied and creates a security interest in: (a) all Goods/Vehicle previously supplied, and that will be supplied in the future, by the Seller to the Client; (b) all the Client's present and after acquired property being a charge, including anything in respect of which the Client has at any time a sufficient right, interest, or power to grant a security interest in for the purposes of securing repayment of all monetary obligations of the Client to the Seller in respect of Goods/Vehicle or Services – that have previously been provided and that will be provided in the future by the Seller to the Client.
3.2	In the event any such loan application is declined then the Client shall have the right to withdraw from this Contract subject to the Client providing the Seller with written evidence within five (5) working days of the date of signing this Contract that the loan was declined. Upon receipt of such evidence the Seller shall refund the Client any deposit paid less any expenses incurred by the Seller for any Services performed to date.	7.19	The Client undertakes to: (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which the Seller may reasonably require to: (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register; (ii) register any other document required to be registered by the PPSA; or (iii) correct a defect in a statement referred to in clause 12.2(a)(i) or 12.2(a)(ii);
4.	Trade-ins	7.20	(b) indemnify, and upon demand reimburse, the Seller for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods/Vehicle charged thereon;
4.1	In the event that the Seller accepts a trade-in as part payment of purchase or Goods outright, then the Client acknowledges and warrants that s/he owns the said property and that it is not in any subject to any security, charge, lien or hire purchase agreement.	7.21	(c) not register a financing change statement in respect of a security interest without the prior written consent of the Seller;
4.2	All trade-in items will be subject to a full inspection prior to a trade-in value being established.	7.22	(d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Goods/Vehicle or the proceeds of such Goods/Vehicle in favour of a third party without the prior written consent of the Seller;
5.	Errors and Omissions	7.23	Risk Risk of damage to or loss of the Goods passes to the Client on Delivery and the Client must insure the Goods on or before Delivery. If any of the Goods are damaged or destroyed following Delivery but prior to ownership passing to the Client, the Seller is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by the Seller is sufficient evidence of the Seller's rights to receive the insurance proceeds without the need for any person dealing with the Seller to make further enquiries. If the Client requests the Seller to leave Goods outside the Seller's premises for collection or to deliver the Goods to an unattended location, then such Goods shall be left at the Client's sole risk. The Client acknowledges and accepts that: (a) where the Seller has performed temporary repairs that: (i) the Seller offers no guarantee against the recurrence of the initial fault, or any further damage caused; and (ii) the Seller will immediately advise the Client of the fault and shall provide the Client with an estimate for the full repair required.
5.1	The Client acknowledges and accepts that the Seller shall, without prejudice, accept no liability in respect of any alleged or actual error(s) and/or omission(s): (a) resulting from an inadvertent mistake made by the Seller in the formation and/or administration of this Contract; and/or (b) contained in/omitted from any literature (hard copy and/or electronic) supplied by the Seller in respect of the Services.	7.24	Price and Payment At the Seller's sole discretion, the Price shall be either: (a) as indicated on any invoice provided by the Seller to the Client; or (b) the Price as at the date of Delivery of the Goods according to the Seller's current price list; or (c) the Seller's quoted price (subject to clause 7.2) which will be valid for the period stated in the quotation or otherwise for a period of thirty (30) days. The Seller reserves the right to change the Price: (a) if during the course of the Services, the Goods cease to be available from the Seller's third-party suppliers, then the Seller reserves the right to provide alternative Goods, subject to prior confirmation and agreement of both parties; or (b) if a variation to the Goods which are to be supplied is requested; or (c) if a variation to the Services originally scheduled (including any applicable plans or specifications) is requested; or (d) where additional Services are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, obscured defects found on closer inspection of the shades, etc.) which are only discovered on commencement of the Services; or (e) in the event of increases to the Seller in the cost of labour or materials (including but not limited to overseas transactions that may increase as a consequence of variations in foreign currency rates of exchange and/or international freight, shipping, customs duties, Federal/State and local taxes, and insurance charges) which are beyond the Seller's control. Variations will be charged for on the basis of the Seller's quotation, and will be detailed in writing, and shown as variations on the Seller's invoice. The Client shall be required to respond to any variation submitted by the Seller within ten (10) working days. Failure to do so will entitle the Seller to add the cost of the variation to the Price. Payment for all variations must be made in full at the time of their completion. At the Seller's sole discretion, a non-refundable deposit may be required. Time for payment for the Goods being of the essence, the Price will be payable by the Client on the date/s determined by the Seller, which may be: (a) on or before Delivery of the Goods; (b) by way of instalments/progress payments in accordance with the Seller's payment schedule; (c) seven (7) days following the end of the month in which a statement is posted to the Client's address or address for notices; the date specified on any invoice or other form as being the date for payment; or (d) failing any notice to the contrary, the date which is seven (7) days following the date of any invoice given to the Client by the Seller. Payment may be made by cash, electronic-line banking, credit card (a surcharge may apply per transaction), or by any other method as agreed to between the Client and the Seller. The Seller may in its discretion allocate any payment received from the Client towards any invoice that the Seller determines and may do so at the time of receipt or at any time afterwards. On any default by the Client the Seller may re-allocate any payments previously received and allocated. In the absence of any payment allocation by the Seller, payment will be deemed to be allocated in such manner as preserves the maximum value of the Seller's Purchase Money Security Interest (as defined in the PPSA) of the Goods. The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by the Seller nor to withhold payment of any invoice because part of that invoice is in dispute. Once in receipt of an invoice for payment, if any part of the invoice is in dispute then the Client must notify the Seller in writing within three (3) business days, the invoice shall remain due and payable for the full amount, until such time as the Seller investigates the dispute claim, no credit shall be passed for refund until the review is completed. Failure to make payment may result in the Seller placing the Client's account into default and subject to default interest in accordance with clause 16.1. Unless otherwise stated the Price does not include GST. In addition to the Price, the Client must pay to the Seller an amount equal to any GST the Seller must pay for any supply by the Seller under this or any other agreement for the sale of the Goods. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition, the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.
5.2	In the event such an error and/or omission occurs in accordance with clause 5.1, and is not attributable to the negligence and/or willful misconduct of the Seller, the Client shall not be entitled to treat this Contract as repudiated nor render it invalid.	7.25	Delivery of Goods Delivery ("Delivery") of the Goods is taken to occur at the time that: (a) the Client or the Client's nominated carrier takes possession of the Goods at the Seller's address; or (b) the Seller (or the Seller's nominated carrier) delivers the Goods to the Client's nominated address even if the Client is not present at the address. At the Seller's sole discretion, the cost of Delivery is either included or is in addition to the Price. The Seller may deliver the Goods in separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions. The Client must take Delivery by receipt or collection of the Goods whenever they are tendered for Delivery. Any time specified by the Seller for Delivery of the Goods is an estimate only and the Seller will not be liable for any loss or damage incurred by the Client as a result of Delivery being late. However both parties agree that they shall make every endeavour to enable the Goods to be delivered at the time and place as was arranged between both parties. In the event that the Seller is unable to supply the Goods as agreed solely due to any action or inaction of the Client, then the Seller shall be entitled to charge a reasonable fee for redelivery and/or storage.
5.3	In circumstances where the Client is required to place an order for Goods, in writing, or otherwise as permitted by these terms and conditions, the Client is responsible for supplying correct order information such as, without limitation, measurements and quantity, when placing an order for Goods (whether they are made to order Goods	7.26	Risk Risk of damage to or loss of the Goods passes to the Client on Delivery and the Client must insure the Goods on or before Delivery. If any of the Goods are damaged or destroyed following Delivery but prior to ownership passing to the Client, the Seller is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by the Seller is sufficient evidence of the Seller's rights to receive the insurance proceeds without the need for any person dealing with the Seller to make further enquiries. If the Client requests the Seller to leave Goods outside the Seller's premises for collection or to deliver the Goods to an unattended location, then such Goods shall be left at the Client's sole risk. The Client acknowledges and accepts that: (a) where the Seller has performed temporary repairs that: (i) the Seller offers no guarantee against the recurrence of the initial fault, or any further damage caused; and (ii) the Seller will immediately advise the Client of the fault and shall provide the Client with an estimate for the full repair required.

Please note that a larger print version of these terms and conditions is available from the Seller on request.

## Sunbuster Caravans – Terms & Conditions of Trade

<p>(e) immediately advise the Seller of any material change in its business practices of selling the Goods which would result in a change in proceeds derived from such sales.</p> <p>12.4 The Seller and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.</p> <p>12.5 The Client waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.</p> <p>12.6 The Client waives their rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.</p> <p>12.7 Unless otherwise agreed to in writing by the Seller, the Client waives their right to receive a verification statement in accordance with section 157 of the PPSA.</p> <p>12.8 The Client must unconditionally ratify any actions taken by the Seller under clauses 12.2 to 12.5.</p> <p>12.9 Subject to any express provisions to the contrary (including those contained in this clause 12), nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.</p> <p>13. <b>Security and Charge</b></p> <p>13.1 In consideration of the Seller agreeing to supply the Goods, the Client charges all of its rights, title and interest (whether joint or severally) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, and the Client grants a security interest in all of its present and after-acquired property for the purposes of, including but not limited to registering the Seller's security interest over the Client on the PPSA, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).</p> <p>13.2 The Client indemnifies the Seller from and against all the Seller's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising the Seller's rights under this clause.</p> <p>13.3 The Client irrevocably appoints the Seller and each director of the Seller as the Client's true and lawful attorneys to perform all necessary acts to give effect to the provisions of this clause 13 including, but not limited to, signing any document on the Client's behalf.</p> <p>14. <b>Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)</b></p> <p>14.1 The Client must inspect the Goods on Delivery and must within seven (7) days of Delivery notify the Seller in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Client must notify any other alleged defect in the Goods as soon as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow the Seller to inspect the Goods.</p> <p>14.2 Under applicable State, Territory and Commonwealth Law (including without limitation the CCA), certain statutory implied warranties and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (Non-Excluded Guarantees).</p> <p>14.3 The Seller acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.</p> <p>14.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, the Seller makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Goods. The Seller's liability in respect of these warranties is limited to the fullest extent permitted by law.</p> <p>14.5 If the Client is a consumer within the meaning of the CCA, the Seller's liability is limited to the extent permitted by section 64A of Schedule 2.</p> <p>14.6 If the Seller is required to replace the Goods under this clause or the CCA, but is unable to do so, the Seller may refund any money the Client has paid for the Goods.</p> <p>14.7 If the Client is not a consumer within the meaning of the CCA, the Seller's liability for any defect or damage in the Goods is:</p> <p>(a) limited to the value of any express warranty or warranty card provided to the Client by the Seller at the Seller's sole discretion;</p> <p>(b) limited to any warranty to which the Seller is entitled, if the Seller did not manufacture the Goods;</p> <p>(c) otherwise negated absolutely.</p> <p>14.8 Subject to this clause 14, returns will only be accepted provided that:</p> <p>(a) the Client has complied with the provisions of clause 14.1; and</p> <p>(b) the Seller has agreed that the Goods are defective; and</p> <p>(c) the Goods are returned within a reasonable time at the Client's cost (if that cost is not significant); and</p> <p>(d) the Goods are returned in as close a condition to that in which they were delivered as is possible.</p> <p>14.9 Notwithstanding clauses 14.1 to 14.8 but subject to the CCA, the Seller shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:</p> <p>(a) the Client failing to properly maintain or store any Goods;</p> <p>(b) the Client using the Goods for any purpose other than that for which they were designed;</p> <p>(c) the Client continuing the use of any Goods after any defect became apparent or should have become apparent to a reasonably prudent operator or user;</p> <p>(d) the Client failing to follow any instructions or guidelines provided by the Seller;</p> <p>(e) fair wear and tear, any accident, or act of God.</p> <p>14.10 In the case of second hand Goods, unless the Client is a consumer under the CCA, the Client acknowledges that it has had full opportunity to inspect the second hand Goods prior to Delivery and accepts them with all faults and that to the extent permitted by law no warranty is given by the Seller as to the quality or suitability for any purpose and any implied warranty, statutory or otherwise, is expressly excluded. The Client acknowledges and agrees that the Seller has agreed to provide the Client with the second hand Goods and calculated the Price of the second hand Goods in reliance of this clause 14.10.</p> <p>14.11 The Seller may in its absolute discretion accept non-defective Goods for return in which case the Seller may require the Client to pay handling fees of up to thirty percent (30%) of the value of the returned Goods plus any freight costs.</p> <p>14.12 Notwithstanding anything contained in this clause if the Seller is required by a law to accept a return then the Seller will only accept a return on the conditions imposed by that law.</p> <p>14.13 Subject to clause 14.1, customised, or non-stocklist items or Goods made or ordered to the Client's specifications are not acceptable for credit or return.</p> <p>15. <b>Intellectual Property</b></p> <p>15.1 Where the Seller has designed, drawn or developed Goods for the Client, then the copyright in any designs and drawings and documents shall remain the property of the Seller. Under no circumstances may such designs, drawings and documents be used without the express written approval of the Seller.</p> <p>15.2 The Client warrants that all designs, specifications or instructions given to the Seller will not cause the Seller to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify the Seller against any action taken by a third party against the Seller in respect of any such infringement.</p> <p>15.3 The Client agrees that the Seller may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings or Goods which the Seller has created for the Client.</p> <p>16. <b>Default and Consequences of Default</b></p> <p>16.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at the Seller's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.</p> <p>16.2 If the Client owes the Seller any money, the Client shall indemnify the Seller from and against all costs and disbursements incurred by the Seller regarding legal costs on a solicitor and own client basis, internal administration fees, the Seller's contract fees owing for breach of these</p>	<p>terms and conditions, including but not limited to, contract default fees and/or recovery costs (if applicable), as well as bank disbursement fees.</p> <p>16.3 Further to any other rights or remedies the Seller may have under this Contract, if a Client has made payment to the Seller, and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by the Seller under this clause 16 where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Client's obligations under this Contract.</p> <p>16.4 Without prejudice to the Seller's other remedies at law the Seller shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to the Seller shall, whether or not due for payment, become immediately payable if:</p> <p>(a) any money payable to the Seller becomes overdue, or in the Seller's opinion the Client will be unable to make a payment when falls due;</p> <p>(b) the Client has exceeded any applicable credit limit provided by the Seller;</p> <p>(c) the Client becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or</p> <p>(d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.</p> <p>17. <b>Cancellation</b></p> <p>17.1 Without prejudice to any other remedies the Seller may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions the Seller may suspend or terminate the supply of Goods to the Client. The Seller will not be liable to the Client for any loss or damage the Client suffers because the Seller has exercised its rights under this clause.</p> <p>17.2 The Seller may cancel any contract to which these terms and conditions apply or cancel Delivery of Goods at any time before the Goods are delivered by giving written notice to the Client. On giving such notice the Seller shall repay to the Client any money paid by the Client for the Goods. The Seller shall not be liable for any loss or damage whatsoever arising from such cancellation.</p> <p>17.3 In the event that the Client cancels Delivery of Goods the Client shall be liable for any and all loss incurred (whether direct or indirect) by the Seller as a direct result of the cancellation (including, but not limited to, any loss of profits).</p> <p>17.4 Cancellation of orders for Goods made to the Client's specifications, or for non-stocklist items, will definitely not be accepted once production has commenced, or an order has been placed.</p> <p>18. <b>Privacy Policy</b></p> <p>18.1 All emails, documents, images or other recorded information held or used by the Seller is Personal Information, as defined and referred to in clause 18.3, and therefore considered Confidential Information. The Seller acknowledges its obligation in relation to the handling, use, disclosure and processing of Personal Information pursuant to the Privacy Act 1988 (the Act) including the Part IIC of the Act being Privacy Amendment (Notifiable Data Breaches) Act 2017 (NDB) and any statutory requirements, where relevant in a European Economic Area ("EEA"), under the EU Data Privacy Laws (including the General Data Protection Regulation "GDPR") (collectively, "EU Data Privacy Laws"). The Seller acknowledges that in the event it becomes aware of any data breaches and/or disclosure of the Client's Personal Information, held by the Seller that may result in serious harm to the Client, the Seller will notify the Client in accordance with the Act and/or the GDPR. Any release of such Personal Information must be in accordance with the Act and the GDPR (where relevant) and must be approved by the Client by written consent, unless subject to an operation of law.</p> <p>22. Notwithstanding clause 18.1, privacy limitations will extend to the Seller in respect of Cookies where the Client utilises the Seller's website to make enquiries. The Seller agrees to display reference to such Cookies and/or similar tracking technologies, such as pixels and web beacons (if applicable), such technology allows the collection of Personal Information such as the Client's:</p> <p>(a) IP address, browser, email client type and other similar details;</p> <p>(b) tracking website usage and traffic; and</p> <p>(c) reports are available to the Seller when the Seller sends an email to the Client, so the Seller may collect and review that information (collectively Personal Information).</p> <p>22.1 If the Client consents to the Seller's use of Cookies on the Seller's website and later wishes to withdraw that consent, the Client may manage and control the Seller's privacy controls via the Client's web browser, including removing Cookies by deleting them from the browser history when exiting the site.</p> <p>22.2 The Client agrees that the Seller may exchange information about the Client with those credit providers and with related body corporates for the following purposes:</p> <p>(a) to assess an application by the Client; and/or</p> <p>(b) to notify other credit providers of a default by the Client; and/or</p> <p>(c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or</p> <p>(d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two (2) years.</p> <p>22.3 The Client consents to the Seller being given a consumer credit report to collect overdue payment on commercial credit.</p> <p>22.4 The Client agrees that personal credit information provided may be used and retained by the Seller for the following purposes (and for other agreed purposes or required by):</p> <p>(a) the provision of Goods; and/or</p> <p>(b) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Goods; and/or</p> <p>(c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or</p> <p>(d) enabling the collection of amounts outstanding in relation to the Goods.</p> <p>22.5 The Seller may give information about the Client to a CRB for the following purposes:</p> <p>(a) to obtain a consumer credit report;</p> <p>(b) allow the CRB to create or maintain a credit information file about the Client including credit history.</p> <p>22.6 The information given to the CRB may include:</p> <p>(a) Personal Information as outlined in 18.3 above;</p> <p>(b) name of the credit provider and that the Seller is a current credit provider to the Client;</p> <p>(c) whether the credit provider is a licensee;</p> <p>(d) type of consumer credit;</p> <p>(e) details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);</p> <p>(f) advice of consumer credit defaults (provided the Seller is a member of an approved OAC External Disputes Resolution Scheme), overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Client no longer has any overdue accounts and the Seller has been paid or otherwise discharged and all details surrounding that discharge (e.g. dates of payments);</p> <p>(g) information that, in the opinion of the Seller, the Client has committed a serious credit infringement;</p> <p>(h) advice that the amount of the Client's overdue payment is equal to or more than one hundred and fifty dollars (\$150).</p> <p>22.7 The Client shall have the right to request (by e-mail) from the Seller:</p> <p>(a) a copy of the Personal Information about the Client retained by the Seller and the right to request that the Seller correct any incorrect Personal Information; and</p>	<p>(b) that the Seller does not disclose any Personal Information about the Client for the purpose of direct marketing.</p> <p>18.9 The Seller will destroy Personal Information upon the Client's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this Contract or is required to be maintained and/or stored in accordance with the law.</p> <p>18.10 The Client can make a privacy complaint by contacting the Seller via e-mail. The Seller will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Client is not satisfied with the resolution provided, the Client can make a complaint to the Information Commissioner at <a href="http://www.oaic.gov.au">www.oaic.gov.au</a>.</p> <p>19. <b>Unpaid Seller's Rights</b></p> <p>19.1 Where the Client has left any item with the Seller for repair, modification, exchange or for the Seller to perform any other service in relation to the item and the Seller has not received or been tendered the whole of any monies owing to it by the Client, the Seller shall have, until all monies owing to the Seller are paid:</p> <p>(a) a lien on the item; and</p> <p>(b) the right to retain or sell the item, such sale to be undertaken in accordance with any legislation applicable to the sale or disposal of uncollected goods.</p> <p>19.2 The lien of the Seller shall continue despite the commencement of proceedings, or judgment for any monies owing to the Seller having been obtained against the Client.</p> <p>20. <b>Service of Notices</b></p> <p>20.1 Any written notice given under this Contract shall be deemed to have been given and received:</p> <p>(a) by handing the notice to the other party, in person;</p> <p>(b) by leaving it at the address of the other party as stated in this Contract;</p> <p>(c) by sending it by registered post to the address of the other party as stated in this Contract;</p> <p>(d) if sent by facsimile transmission to the fax number of the other party as stated in this Contract (if any), on receipt of confirmation of the transmission;</p> <p>(e) if sent by email to the other party's last known email address.</p> <p>20.2 Any notice that is posted shall be deemed to have been served, unless the Client is shown, at the time when by the ordinary course of post, the notice would have been delivered.</p> <p>21. <b>Trusts</b></p> <p>21.1 If the Client at any time upon or subsequent to entering into the Contract is acting in the capacity of trustee of any trust ("Trust") then whether or not the Seller may have notice of the Trust, the Client covenants with the Seller as follows:</p> <p>(a) the Contract extends to all rights of indemnity which the Client now or subsequently may have against the Trust and the trust fund;</p> <p>(b) the Client has full and complete power and authority under the Trust to enter into the Contract and the provisions of the Trust do not purport to exclude or take away the right of indemnity of the Client against the Trust or the trust fund. The Client will not release the right of indemnity or commit any breach of trust or be a party to any other action which might prejudice that right of indemnity;</p> <p>(c) the Client will not without consent in writing of the Seller (the Seller will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events:</p> <p>(i) the removal, replacement or retirement of the Client as trustee of the Trust;</p> <p>(ii) any alteration to or variation of the terms of the Trust;</p> <p>(iii) any advancement or distribution of capital of the Trust; or</p> <p>(iv) any resettlement of the trust property.</p> <p>22. <b>General</b></p> <p>22.1 Any dispute or difference arising as to the interpretation of these terms and conditions or as to any matter arising hereon, shall be submitted to, and settled by, mediation before resorting to any external dispute resolution mechanisms (including arbitration or court proceedings) by notifying the other party in writing setting out the reason for the dispute. The parties shall share equally the mediators' fees. Should mediation fail to resolve the dispute, the parties shall be free to pursue other dispute resolution avenues.</p> <p>22.2 The failure by either party to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect that party's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired. These terms and conditions and any contract to which they apply shall be governed by the laws of Queensland, the state in which the Seller has its principal place of business, and are subject to the jurisdiction of the courts in Queensland. These terms prevail over all terms and conditions of the Client (even if they form part of the Client's purchase order).</p> <p>22.3 Subject to clause 14, the Seller shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by the Seller of these terms and conditions (alternatively the Seller's liability shall be limited to damages which under no circumstances shall exceed the Price of the Goods).</p> <p>22.4 The Seller may licence and/or assign all or any part of its rights and/or obligations under this Contract without the Client's consent.</p> <p>22.5 The Client cannot licence or assign without the written approval of the Seller.</p> <p>22.6 The Seller may elect to subcontract out any part of the Services but shall not be relieved from any liability or obligation under this Contract by so doing. Furthermore, the Client agrees and understands that they have no authority to give any instructions to any of the Seller's sub-contractors without the authority of the Seller.</p> <p>22.7 The Client agrees that the Seller may amend their general terms and conditions for subsequent future contracts (including where applicable, the Seller's Trial Goods Form) with the Client by disclosing such to the Client in writing. These changes shall be deemed to take effect from the date on which the Client accepts such changes, or otherwise at such time as the Client makes a further request for the Seller to provide Goods to the Client.</p> <p>22.8 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm, national or global pandemics and/or the implementation of regulation, directions, rules or measures being enforced by Governments or embargo, including but not limited to, any Government imposed border lockdowns (including, worldwide destination ports), etc. ("Force Majeure") or other event beyond the reasonable control of either party.</p> <p>22.9 Both parties warrant that they have the power to enter this Contract and have obtained all necessary authorisations to allow them to do so, they are not insolvent and that this Contract creates binding and valid legal obligations on them.</p> <p>22.10 This Contract constitutes the entire agreement between the Seller and the Client, and the Client hereby acknowledges that no reliance is placed on any representation made by the Seller that is not embodied in this Contract.</p> <p>22.11 The rights and obligations of the parties will not merge on completion of any transaction under this Contract and they will survive the execution and delivery of any assignment or other document entered into for the purpose of implementing any transaction under this Contract.</p>
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Please note that a larger print version of these terms and conditions is available from the Seller on request.